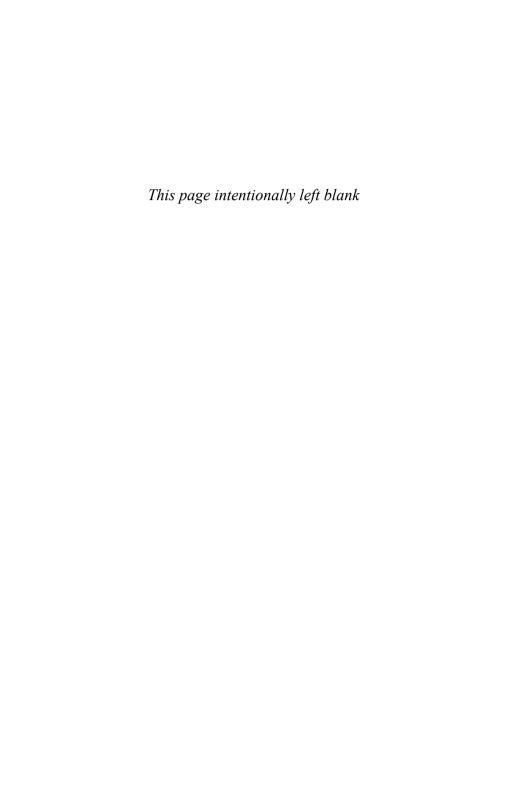
Part I

The Story: A Peacock in the Land of Penguins





There once was a time, in the not so distant past, when penguins ruled many lands in the Sea of Organizations.

These penguins were not always wise, they were not always popular, but they were always in charge.

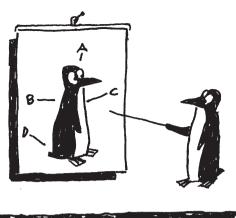


Most organizations looked the same:

Top executives and managers wore their distinctive penguin suits, while worker birds of many kinds wore colors and outfits that reflected their work and their lifestyles.

Birds who aspired to move up in their organizations were encouraged to become as penguin-like as possible — to shorten their steps and learn the penguin stride, to wear penguin suits, and follow the example of their leaders.







Employee Development Departments offered extensive training programs on appropriate penguin-like behavior.

The rules and norms were clear from Day One.